

Title: Family Services Coordinator

OPO/Company: LifeCenter Organ Donor Network

Position Description:

This position is responsible for the discussion of organ and tissue donation with potential donor families, obtaining informed consent and providing support to donor families, LifeCenter staff and hospital staff throughout the donation process.

- Maintains an individual consent rate which demonstrates best practice skills in the area of consent.
- Takes on call duty as assigned to ensure the timely discussion of organ and tissue donation with donor families. Takes on call as assigned to ensure timely evaluation of all vented referrals.
- Works in close collaboration with hospital and other LifeCenter staff during the evaluation of potential organ donors for suitability. The Family Services Coordinator will determine the best time to offer families the opportunity for donation.
- Helps donor families through counseling to understand and accept the diagnosis of death as described by the physician. Determines whether families are interested in organ and/or tissue donation and to help guide them through the consent process.
- Responsible to work with the key hospital staff of assigned hospitals to build close, cooperative relationships to maximize organ and tissue donation and ensure that when clinical events occur, they run smoothly and allow for the best support for donor families.

Qualifications: Social work, psychology or equivalent degree or equivalent work experience
Strong empathetic verbal and written communication skills

Position works directly with families in duress and should demonstrate exceptional interpersonal and cross-cultural skills, as well as empathy and sensitivity in their interactions. As this is an emotionally charged environment, the applicant must demonstrate a high level of professional judgment and discretion in working with other healthcare providers.

Deadline for Submission: Until position is filled.

Contact: Jenny Ryan jryan@lifepassiton.org
Human Resources Manager
LifeCenter Organ Donor Network
615 Elsinore Place
Cincinnati, OH 45202
Fax 513-578-6836

Other: Pre-employment drug test and background check required.