**AGENDA**

**TUESDAY | JUNE 23, 2020**

**12:00 PM – 1:30 PM ET**

**June 23, 2020**

**Plenary Session**

**Mind the Gap**

With our ever-advancing field, *Minding the Gap* has never been more important. Join us and discover new ideas, expand upon your knowledge, and connect with change-makers in your field.

**Keynote Speaker**

Tony Bridwell – Keynote Speaker  
Senior Vice President,  
Chief People Officer  
Ryan, LLC

**Meeting Chair**

Patti Niles  
President/CEO  
Southwest Transplant Alliance

**Meeting Chair Moderator**

Kelly Ranum  
President/CEO  
Louisiana Organ Procurement Agency

**President’s Address**

Marion Shuck  
Director, Donor Family Services and Community Outreach  
Gift of Hope Organ & Tissue Donor Network

**Speaker**

Steve Miller  
Chief Executive Officer  
Association of Organ Procurement Organizations
<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:30 PM – 1:45 PM ET</td>
<td>Exhibit Hall</td>
</tr>
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| 1:45 PM – 2:45 PM ET | **Plenary Session**  
**HHS Updates**  
Learn from HHS leaders on issues around advocacy and regulations in the donation and transplantation community.  
**Nick Uehlecke**  
Advisor  
U.S. Department of Health and Human Services (HHS)  
**Steve Miller**  
Chief Executive Officer  
Association of Organ Procurement Organizations |
| 2:45 PM – 3:00 PM ET | Exhibit Hall                                                                      |

Visit the Virtual Exhibit Hall
All Things COVID: Lessons Learned
In an effort to share best practices and lessons learned, OPOs and infectious disease physicians come together to share experiences and solutions during the pandemic.

Melissa Greenwald, MD
Medical Director
Donor Alliance

Jonathan Hand, MD
Director, Antimicrobial Stewardship and Transplant Infectious Diseases Program
Ochsner Medical Center

Dominic Adorno
Vice President, Clinical Operations
LifeCenter Northwest

John Gutowski, FACHE
Executive Director
UCHC health Transplant

Jan Finn
President/CEO
Midwest Transplant Network
Visit the Virtual Exhibit Hall

Looking at the Gap: Data Driving Results
Do you WONDER what the CDC data says about your OPO’s performance? Join us to explore how adding granularity to the denominator could help illustrate your true donor potential & possibly expose process gaps.

Robbie Glazner
Manager, Data Intelligence
Donor Network of Arizona

Jonathan Hewlett
Director of Systems Intelligence
Southwest Transplant Alliance

Jake Young
Business Intelligence Analyst
DonorConnect

Aninda Dutta
Director of Business Intelligence and Development
Donor Network West

Kevin Lee
Chief Organ Operations Officer
Mid-America Transplant
DCD: Have We Moved the Needle?

“Moving the needle” means changing a situation to a noticeable degree. Over the past year, many OPOs have focused efforts to ‘move the needle’ related to DCD donation. Our panelists will share their experiences, past and present, in an effort to educate and encourage others to follow suit.

Doug Butler
Vice President of Clinical Operations
Southwest Transplant Alliance

Kevin Lee
Chief Organ Operations Officer
Mid-America Transplant

Kurt Shutterly
Chief Operating Officer
Center for Organ Recovery & Education

Clint Hostetler
Vice President of Clinical Operations
LifeShare of Oklahoma

Deana Clapper
Associate Executive Director
Tennessee Donor Services
BREAKOUT SESSIONS  |  4:00 PM – 5:00 PM ET

4:00 PM – 5:00 PM ET  
June 24, 2020

**Administrative Track**

**Automation of Referrals**
Learn strategies regarding the process, training, and the importance of hospital relationships that support the automation of referrals.

**Julie Schneider**  
Director of Outreach Services  
*Iowa Donor Network*

**Heather Osipowicz**  
Manager of Hospital Services  
*Nevada Donor Network*

**Bobby Schrichten**  
Tissue Services Manager  
*LifeCenter Organ*

**Debra Cooper**  
Chief Quality Officer  
*Lifebanc*

**Authorization Track**

**Honoring the Gift: Overcoming Dissent for First Person Authorized DCD**
Learn how the utilization of strategic language (“decision” vs. “wish”) with donor families and hospital staff proved effective in reducing the occurrences of FPA DCD dissent, along with a clear process multi-disciplinary team approach to assist during occurrences of FPA dissent.

**Joel Baucom**  
Director of Organ Operations  
*Carolina Donor Services*

**Steven Averhart**  
Family Services Manager  
*New England Donor Services*
DCD Heart Recovery from a Transplant Center and OPO Perspective

Heart transplantation from a DCD donor is now a reality. Learn from a transplant center that is leading the way in this new area and learn how an OPO has prepared for success with DCD heart recovery.

Speaker

Jacob Niall Schröder, MD
Assistant Professor of Surgery,
Cardiovascular and Thoracic Surgery
*Duke University Medical Center*

Tim Stapleton
Manager of Organ Services
*Carolina Donor Services*

Brian Bricker
Director, Clinical Operations
*Center for Organ Recovery & Education*

DMGs Implementation to Improve Hospital Engagement in Utilization

Learn strategies around the implementation of DMGs within the hospital setting and how it improved the engagement and collaboration and improved organs transplanted per donor (OTPD) outcomes.

Speaker

Ginny McBride
Executive Director
*OurLegacy*

Timothy Dean
Donation Systems Specialist
*LifeGift*

Jaclyn Manzanedo
Director of Donation Development
*Donor Network West*
**Leadership Track**

**Civil Unrest and Social Responsibility: Are You Prepared?**

With social protests against systemic racism, how solid is your organization's emergency preparedness plan? Learn from leaders on their experiences, lessons-learned, and the role of OPO community engagement.

- **Kevin Myer**
  President/CEO
  *LifeGift*

- **Julie Bergin**
  President/CEO
  *Kentucky Organ Donor Affiliates*

- **Tom Mone**
  President/CEO
  *OneLegacy*

- **Susan Gunderson**
  President/CEO
  *LifeSource*

**PE-PR Track**

**Using Data to Drive Results in the Community**

Learn how one OPO uses geomapping strategies to mind the gap!

- **Marissa Walker**
  Program Manager - Marketing, Communications and Foundation Relations
  *Southwest Transplant Alliance*

- **Steve Selby**
  Director of Information Systems
  *Donor Alliance*
AOPO National Tissue Data Tracking Project

4:00 PM – 5:00 PM ET

The Tissue Council Data Group (TCDG) will discuss their collaboration with a national group of experts to create a new tissue data reporting platform. This national sharing of data provides unique graphics and reports that will foster insight, discussion, and collaboration between recovery agencies. These comparative metrics strive to improve performance and “mind the gap” by creating more donation opportunities.

Speaker

Joel Smith
Senior Director of Tissue Recovery
DCI Donor Services

Michael Fite
Clinical Recovery Account Manager
LifeNet Health

Matthew Wakeman
Recovery Resource Manager
LifeNet Health

Matthew Graves
Regional Director of Operations
Nevada Donor Network

Caitlin Miller
Business Intelligence Analyst
Donor Alliance

Speaker / Moderator

Rick Kolovich
Director, Tissue and Ocular Recovery Services
The Living Legacy Foundation of Maryland

Follow the Leaders: The Latest in Full-Thickness Recovery and Reconstruction Techniques

4:30 PM – 5:00 PM ET

Share in the conversation among OPO’s as they discuss their ideas and latest improvements in full-thickness skin recovery, reconstruction and allowing for family viewings post-recovery.

Speaker

Adella Robinson
Surgical Specialist Team Leader II
The Living Legacy Foundation of Maryland

Scott McDonald
Director, Tissue Recovery
DonorConnect

Rick Kolovich
Director, Tissue and Ocular Recovery Services
The Living Legacy Foundation of Maryland
### Palliative Care and Inpatient Hospice Impact on Organ Donation

**12:00 PM – 12:50 PM ET**

Shared perspectives on how palliative care, inpatient hospice programs, and OPOs can work together to realize donation opportunities.

- **Robert Lee Fine, MD**  
  Hospice and Palliative Medicine  
  *Baylor Scott & White Health*

- **Loreen Gulli, DSW**  
  Family Services Manager  
  *Donor Alliance*

- **Sara Pace Jones**  
  Vice President Development and Referral Services  
  *Donor Network of Arizona*

### Innovations and Technology to Mind the Gap

**12:50 PM – 1:30 PM ET**

- **Joseph Ferreira**  
  President/CEO  
  *Nevada Donor Network*

- **Joseph R. Scalea, MD**  
  Chief Medical Officer  
  *MediGO and MissionGo*

  - Assistant Professor of Surgery  
  - Director Pancreas Transplantation  
  - Director Organ Drone Laboratory, University of Maryland Baltimore
1:30 PM – 1:45 PM ET
Exhibit Hall

Visit the Virtual Exhibit Hall

**BREAKOUT SESSIONS**  |  **1:45 PM – 2:45 PM ET**

1:45 PM – 2:45 PM ET  
**Administrative Track**  
June 25, 2020

**Data: The Powerful Strategic Planning Tool to Mind the Gap**
Data is used widely to drive decision-making for positive outcomes. Learn how data is improving patient access to the national waitlist and better allocation of kidneys. Additionally, you’ll learn how one OPO improved the utilization of marginal organs using renal distribution data.

**Speaker**

Jesse Schold, PhD, M. Stat, M. Ed.
Director of Outcomes Research
Department of Quantitative Health Sciences, Health Outcomes Research and Clinical Epidemiology Section
Cleveland Clinic

**Rick Hasz**
Vice President of Clinical Services
*Gift of Life Donor Program*

**Speaker**

**Jessica Rudd**
Vice President, Chief Performance Officer
*Texas Organ Sharing Alliance*
Authorization Track

A Multimodal Process for Confirming Minimal Orientee Authorization Competency
Learn strategies to develop and implement a structured process to objectively assess and measure orientee skill and competency prior to their approval to independently lead family donation conversations (FDCs).

Patricia Mulvania
Clinical Educator
Gift of Life Donor Program

Toni Portwood
Regional Manager, Family Care & Education
Southwest Transplant Alliance

Clinical Track

Increasing OPO/Transplant Center Engagement and Regional Relationships
Experts from three OPOs present on their success in building relationships with transplant centers to lead to more organs transplanted.

Rachael Wulf
Organ Services Supervisor and AOC
Nevada Donor Network

Nissa Casey
Manager of Preservation
Carolina Donor Services

Bill Thompson
Transplant Center Liaison
Gift of Life Michigan

Matt Niles
Director of Clinical Services
Washington Regional Transplant Community
Development Track

Transplant Center Perspective on Benefits of OPO/Transplant Center Relationship

Over the past few years several OPOs have been developing roles within their organizations to build rapport and foster collaboration between the organ procurement community and the transplant center community. Hear from our transplant partners how this ongoing support, consultation and education is making a difference with organ utilization and overall acceptance practices to Mind the Gap!

Greg McKenna, MD
Abdominal Transplant Surgeon
Baylor Scott & White Transplant Services

Joshua E. Gossett, DNP, MBA, RN, FACHE
Administrative Director
Pediatric Solid Organ Transplant Center
Lucile Packard Children’s Hospital Stanford

Yvette Chapman
VP, Business Partner Development
Southwest Transplant Alliance

Leadership Track

Where Do We Start: Diversity and Inclusion

It starts with active listening. With the current events that have taken place over the last few weeks, hear from leaders with different voices and perspectives around diversity and inclusion. Learn strategies your organization can use on communications and messaging. We all have the power to influence positive change – be a part of the solution.

Donyale Padgett, PhD
Associate Professor, Diversity, Culture & Communication
Wayne State University

Freda G. Sampson
Diversity and Inclusion Consultant
Michigan Roundtable for Diversity and Inclusion

Remonia Chapman
Program Director
Gift of Life MOTTEP
**Freedom to Give**

Learn how an OPO worked with the Department of Corrections on a modified donor registration form resulting in referrals and ultimately donor heroes.

*Sharon Cindrich*
Director of Communications & Public Relations
*Lifeline of Ohio*

*Katelynn Metz*
Community Outreach Coordinator
*Center for Organ Recovery & Education*

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**COVID-19 Impact on Tissue Operations: A Shared Challenge**

Learn about two tissue recovery programs early response to this global pandemic, including staff safety, navigating through processor criteria of acceptance changes as well as caps, closures and reintegration of staff. This discussion will include collaboration between internal and external partners to maintain communication and share solutions in real-time to address the "new normal."

*Catherine Hankins*
Director, Tissue Donor Services
*LifeCenter Northwest*

*Linda Martin*
Vice President, Tissue and Support Services
*Mid-America Transplant*

*Rick Kolovich*
Director, Tissue & Ocular Recovery Services
*The Living Legacy Foundation of Maryland*

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**Visit the Virtual Exhibit Hall**
**Administrative Track**

**“Can You Spare Some Change?”**
Change management and change is not just an IT issue. Change is an organizational issue. HR changes policies and programs. Finance changes how expenses are done. Quality changes processes. A discussion/presentation/panel discussing change management from the different disciplines could be beneficial as we move into 2020.

<table>
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<tr>
<th>Speaker</th>
<th>Title</th>
<th>Organization</th>
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<tbody>
<tr>
<td>Kent Allison</td>
<td>Chief Administrative Officer</td>
<td>Iowa Donor Network</td>
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<tr>
<td>Ann Venezia</td>
<td>Business and Data Analyst</td>
<td>Gift of Hope Organ &amp; Tissue Donor Network</td>
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<tr>
<td>Sarah Lohse</td>
<td>Manager, Performance Excellence</td>
<td>Mid-America Transplant</td>
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<tr>
<td>Edward Marchewka</td>
<td>Director, Information and Technology Services</td>
<td>Gift of Hope Organ &amp; Tissue Donor Network</td>
</tr>
</tbody>
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Authorization Track

The Traumatic Loss Support Program: A Tailored Approach Specifically for OPO Staff to Impact Grieving Families
Learn strategies around safe, supportive, and compassionate counseling and support to guide individuals through the process of healing and recovery as they deal with grief and bereavement.

Raymond P. Tucker, MD
Assistant Professor, Clinical Psychology
Louisiana State University

Frank R. Campbell, Ph.D., LCSW, CT
Executive Director Emeritus
Baton Rouge Crisis Intervention
Chair, National Suicidology Training Center

Michael Clay
Director, Family Services
Southwest Transplant Alliance

Clinical Track

Using Local Surgeons for Organ Recovery
Surgical recovery of abdominal organs by the ‘local’ team is becoming more common. This session will focus on the benefits of utilizing a ‘local’ or an OPO-employed recovering surgeon.

William Chapman, MD, FACS
Chief of Transplant Surgery
Washington University St. Louis

Harry Wilkins, III, MD, MHCM, FACS
Administrative Medical Director
Midwest Transplant Network
Medical Advisor, AOPO

Missy Holliday
Director, Organ Services
LifeCenter Organ Donor Network
Multicultural Competency and Family Dynamics: Engaging the Muslim Community

Participants will understand why Multicultural Competency is essential and how it improves community engagement outcomes, enhances donor family support services, and helps increase overall donation rates; gain an understanding of Islamic beliefs, the diversity of the Islamic community, religious amalgamation in Muslim families in America; explore how culture, religion and family dynamics may influence their outreach strategies, internal policies around potential donor family engagement and donor family support services.

Karim Ali
Chief Relationship Officer
Muslim Life Planning Institute

Linda Howard, JD
Chief Compliance & Impact Officer
Muslim Life Planning Institute

Samuel A. Shareef
Chief Economic Development Officer
Muslim Life Planning Institute

Ieesha Johnson
Manager, Community Outreach
The Living Legacy Foundation of Maryland
Dedicated Tissue Training Specialist: Expectations and Experience

Learn whether a dedicated tissue training specialist is beneficial in decreasing new hire training cycle times, recovery errors and chart corrections. In addition, does a dedicated trainer improve staff satisfaction, engagement and retention?

Dan Lunn
Director, Tissue Services & Donor Services Center
*LifeSource*

Melissa Williams
Director, Tissue Services
*Midwest Transplant Network*

Joe Kreeb
Vice President of Tissue Services
*LifeGift*

Catherine Hankins
Director, Tissue Donation Services
*LifeCenter Northwest*

Visit the Virtual Exhibit Hall

Closing Ceremony – *You Don’t Want to Miss This!*

Come join this session where we will see our OPO colleagues from across the country celebrating the great work we do in honoring, saving, and enhancing lives. Be prepared to raise a glass during this virtual celebration as we re-cap the past few days spent together learning strategies and successful practices to *Mind the Gap!*

Jennifer Prinz
Chief Operating Officer
*Donor Alliance*

Meeting Vice-Chair
Moderator