AGENDA



TUESDAY | JUNE 23, 2020

12:00 PM - 1:30 PM ET

June 23, 2020



Plenary Session

Mind the Gap

With our ever-advancing field, *Minding the Gap* has never been more important. Join us and discover new ideas, expand upon your knowledge, and connect with change-makers in your field.



Keynote Speaker

Tony Bridwell - Keynote Speaker

Senior Vice President, Chief People Officer

Ryan, LLC



Meeting Chair Moderator

Patti Niles President/CEO

Southwest Transplant Alliance

Meeting Chair



President's Address

Kelly Ranum President/CEO

Louisiana Organ Procurement Agency

AOPO President



Speaker

Marion Shuck

Director, Donor Family Services and Community Outreach Gift of Hope Organ & Tissue Donor Network

AMAT President



Steve Miller Chief Executive Officer

Association of Organ Procurement Organizations



Exhibit Hall

Visit the Virtual Exhibit Hall

1:45 PM - 2:45 PM ET

June 23, 2020



Plenary Session

HHS Updates

Learn from HHS leaders on issues around advocacy and regulations in the donation and transplantation community.



Nick Uehlecke

Advisor

U.S. Department of Health and Human Services (HHS)



Steve Miller Chief Executive Officer Association of Organ Procurement Organizations

2:45 PM - 3:00 PM ET

June 23, 2020



Exhibit Hall

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Plenary Session

All Things COVID: Lessons Learned

In an effort to share best practices and lessons learned, OPOs and infectious disease physicians come together to share experiences and solutions during the pandemic.



Speaker

Melissa Greenwald, MD **Medical Director** Donor Alliance



Speaker

Jonathan Hand, MD

Director, Antimicrobial Stewardship and Transplant Infectious Diseases Program Ochsner Medical Center



Speaker

Dominic Adorno

Vice President, Clinical Operations LifeCenter Northwest



Speaker

John Gutowski, FACHE

Executive Director UCHealth Transplant



Moderator

Jan Finn President/CEO Midwest Transplant Network



WEDNESDAY | JUNE 24, 2020

11:30 AM - 12:00 PM ET

June 24, 2020



Visit the Virtual Exhibit Hall

12:00 PM - 2:00 PM ET

June 24, 2020



Plenary Session

Looking at the Gap: Data Driving Results

Do you WONDER what the CDC data says about your OPO's performance? Join us to explore how adding granularity to the denominator could help illustrate your true donor potential & possibly expose process gaps.



Robbie Glazner

Manager, Data Intelligence Donor Network of Arizona



Jonathan Hewlett

Director of Systems Intelligence Southwest Transplant Alliance



Jake Young

Business Intelligence Analyst DonorConnect



Aninda Dutta

Director of Business Intelligence and Development Donor Network West



Moderator

Kevin Lee Chief Organ Operations Officer Mid-America Transplant



Exhibit Hall

Visit the Virtual Exhibit Hall

2:30 PM - 3:30 PM ET

June 24, 2020



Plenary Session

DCD: Have We Moved the Needle?

"Moving the needle" means changing a situation to a noticeable degree. Over the past year, many OPOs have focused efforts to 'move the needle' related to DCD donation. Our panelists will share their experiences, past and present, in an effort to educate and encourage others to follow suit.



Doug Butler

Vice President of Clinical Operations Southwest Transplant Alliance



Kevin Lee

Chief Organ Operations Officer Mid-America Transplant



Kurt Shutterly

Chief Operating Officer Center for Organ Recovery & Education



Clint Hostetler

Vice President of Clinical Operations LifeShare of Oklahoma



Moderator

Deana Clapper

Associate Executive Director Tennessee Donor Services

3:30 PM - 4:00 PM ET

June 24, 2020



Exhibit Hall

Visit the Virtual Exhibit Hall

4:00 PM - 5:00 PM ET

June 24, 2020



Administrative Track

Automation of Referrals

Learn strategies regarding the process, training, and the importance of hospital relationships that support the automation of referrals.



Julie Schneider **Director of Outreach Services** Iowa Donor Network



Heather Osipowicz Manager of Hospital Services Nevada Donor Network



Bobby Schrichten Tissue Services Manager LifeCenter Organ Donor Network



Debra Cooper Chief Quality Officer Lifebanc

4:00 PM - 5:00 PM ET

June 24, 2020



Authorization Track

Honoring the Gift: Overcoming Dissent for First Person Authorized **DCD**

Learn how the utilization of strategic language ("decision" vs. "wish") with donor families and hospital staff proved effective in reducing the occurrences of FPA DCD dissent, along with a clear process multi-disciplinary team approach to assist during occurrences of FPA dissent.



Joel Baucom Director of Organ Operations Carolina Donor Services



Steven Averhart Family Services Manager New England Donor Services



Clinical Track

DCD Heart Recovery from a Transplant Center and OPO Perspective

Heart transplantation from a DCD donor is now a reality. Learn from a transplant center that is leading the way in this new area and learn how an OPO has prepared for success with DCD heart recovery.



Jacob Niall Schroder, MD Assistant Professor of Surgery, Cardiovascular and Thoracic Surgery Duke University Medical Center



Tim Stapleton Manager of Organ Services Carolina Donor Services



Brian Bricker Director, Clinical Operations Center for Organ Recovery & Education

4:00 PM - 5:00 PM ET

June 24, 2020



Development Track

DMGs Implementation to Improve Hospital Engagement in Utilization

Learn strategies around the implementation of DMGs within the hospital setting and how it improved the engagement and collaboration and improved organs transplanted per donor (OTPD) outcomes.



Ginny McBride Executive Director



Timothy Dean

OurLegacy

Donation Systems Specialist LifeGift



Jaclyn Manzanedo **Director of Donation Development** Donor Network West



Leadership Track

OPO Emergency Preparedness in Times of Unrest

With social protests against systemic racism, how solid is your organization's emergency preparedness plan? Learn from leaders on their experiences, lessons-learned, and the role of OPO community engagement.



Kevin Myer President/CEO *LifeGift*



Julie Bergin President/CEO Kentucky Organ Donor Affiliates



Tom Mone
President/CEO
OneLegacy



Susan Gunderson President/CEO *LifeSource*

4:00 PM - 5:00 PM ET

June 24, 2020



PE-PR Track

Using Data to Drive Results in the Community

Community outreach for OPOs is so much more than registration drives and kitschy promotional items – it's a critical part of our lifesaving work. But are we implementing the right data-driven strategies in our approach? This presentation demonstrates one model of data collection and analysis that can help us dig deeper and be more precise about reaching the highest-need segments of our populations. We'll talk about how to identify who that is, where they are, and what to say – all with the aim to help close the gap.



Marissa Walker

Program Manager - Marketing, Communications and Foundation Relations Southwest Transplant Alliance



Steve SelbyDirector of Information Systems *Donor Alliance*



Tissue Track - 2 presentations

AOPO National Tissue Data Tracking Project

4:00 PM - 4:30 PM ET

The Tissue Council Data Group (TCDG) will discuss their collaboration with a national group of experts to create a new tissue data reporting platform. This national sharing of data provides unique graphics and reports that will foster insight, discussion and collaboration between recovery agencies. These comparative metrics strive to improve performance and "mind the gap" by creating more donation opportunities.



Joel Smith
Senior Director of Tissue
Recovery
DCI Donor Services



Michael Fite
Clinical Recovery Account
Manager
LifeNet Health



Matthew Wakeman Recovery Resource Manager LifeNet Health



Matthew Graves
Regional Director of Operations
Nevada Donor Network



Caitlin MillerBusiness Intelligence Analyst
Donor Alliance



The Living
Speaker / Maryland
Moderator

Rick Kolovich
Director, Tissue and Ocular
Recovery Services
The Living Legacy Foundation of
Maryland

Follow the Leaders: The Latest in Full-Thickness Recovery and Reconstruction Techniques

4:30 PM - 5:00 PM ET

Share in the conversation among OPO's as they discuss their ideas and latest improvements in full-thickness skin recovery, reconstruction and allowing for family viewings post-recovery.



Speaker

Adella Robinson

Surgical Specialist Team Leader II
The Living Legacy Foundation of Maryland



Speaker

Scott McDonald
Director, Tissue Recovery
DonorConnect



Moderator

Rick Kolovich

Director, Tissue and Ocular Recovery Services The Living Legacy Foundation of Maryland



THURSDAY | JUNE 25, 2020

11:30 AM - 12:00 PM ET

June 25, 2020



Exhibit Hall

Visit the Virtual Exhibit Hall

12:00 PM **–** 1:30 PM <u>ET</u>

June 25, 2020



Plenary Session - 2 Sessions

Palliative Care and Inpatient Hospice Impact on Organ Donation

12:00 PM - 12:50 PM ET

Shared perspectives on how palliative care, inpatient hospice programs, and OPOs can work together to realize donation opportunities.



Robert Lee Fine, MD Hospice and Palliative Medicine Baylor Scott & White Health



Loreen Gulli, DSW Family Services Manager Donor Alliance



Sara Pace Jones Vice President Development and Referral Services Donor Network of Arizona

Innovations and Technology to Mind the Gap

12:50 PM - 1:30 PM ET



President's Inaugural **Address**

Joseph Ferreira President/CEO Nevada Donor Network

AOPO Incoming President



Joseph R. Scalea, MD Chief Medical Officer MediGO and MissionGo

Assistant Professor of Surgery Director Pancreas Transplantation

Director Organ Drone Laboratory, University of Maryland Baltimore



Exhibit Hall

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BREAKOUT SESSIONS 1:45 PM - 2:45 PM ET

1:45 PM **–** 2:45 PM ET

June 25, 2020



Data: The Powerful Strategic Planning Tool to Mind the Gap

Data is used widely to drive decision-making for positive outcomes. Learn how data is improving patient access to the national waitlist and better allocation of kidneys. Additionally, you'll learn how one OPO improved the utilization of marginal organs using renal distribution data.



Jesse Schold, PhD, M. Stat, M. Ed.

Director of Outcomes Research Department of Quantitative Health Sciences, Health Outcomes Research and Clinical Epidemiology Section Cleveland Clinic



Rick Hasz

Vice President of Clinical Services Gift of Life Donor Program



Jessica Rudd Vice President, Chief Performance Officer Texas Organ Sharing Alliance



Authorization Track

A Multimodal Process for Confirming Minimal Orientee **Authorization Competency**

Learn strategies to develop and implement a structured process to objectively assess and measure orientee skill and competency prior to their approval to independently lead family donation conversations (FDCs).



Patricia Mulvania Clinical Educator Gift of Life Donor Program



Toni Portwood Regional Manager, Family Care & Education Southwest Transplant Alliance

1:45 PM - 2:45 PM ET



Clinical Track

June 25, 2020

Increasing OPO/Transplant Center Engagement and Regional Relationships

Experts from three OPOs present on their success in building relationships with transplant centers to lead to more organs transplanted.



Rachael Wulf

Organ Services Supervisor and AOC Nevada Donor Network



Nissa Casey

Manager of Preservation Carolina Donor Services



Bill Thompson

Transplant Center Liaison Gift of Life Michigan



Matt Niles

Director of Clinical Services Washington Regional Transplant Community



Development Track

Transplant Center Perspective on Benefits of OPO/Transplant Center Relationship

Over the past few years several OPOs have been developing roles within their organizations to build rapport and foster collaboration between the organ procurement community and the transplant center community. Hear from our transplant partners how this ongoing support, consultation and education is making a difference with organ utilization and overall acceptance practices to *Mind the Gap!*



Greg McKenna, MD
Abdominal Transplant Surgeon
Baylor Scott & White Transplant Services



Joshua E. Gossett, DNP, MBA, RN, FACHE Administrative Director Pediatric Solid Organ Transplant Center Lucile Packard Children's Hospital Stanford



Yvette Chapman
VP, Business Partner Development
Southwest Transplant Alliance

1:45 PM **–** 2:45 PM ET

June 25, 2020



Where Do We Start: Diversity and Inclusion

It starts with active listening. With the current events that have taken place over the last few weeks, hear from leaders with different voices and perspectives around diversity and inclusion. Learn strategies your organization can use on communications and messaging. We all have the power to influence positive change – be a part of the solution.



Donyale Padgett, PhDAssociate Professor, Diversity, Culture & Communication Wayne State University



Freda G. Sampson
Diversity and Inclusion Consultant
Michigan Roundtable for Diversity and Inclusion



Remonia Chapman Program Director Gift of Life MOTTEP

1:45 PM - 2:45 PM ET

June 25, 2020



PE-PR Track

Freedom to Give

Learn how an OPO worked with the Department of Corrections on a modified donor registration form resulting in referrals and ultimately donor heroes.



Speaker

Sharon Cindrich

Director of Communications & Public Relations Lifeline of Ohio



Katelynn Metz

Community Outreach Coordinator Center for Organ Recovery & Education

1:45 PM - 2:45 PM ET

June 25, 2020



COVID-19 Impact on Tissue Operations: A Shared Challenge

Learn about two tissue recovery programs early response to this global pandemic, including staff safety, navigating through processor criteria of acceptance changes as well as caps, closures and reintegration of staff. This discussion will include collaboration between internal and external partners to maintain communication and share solutions in real-time to address the "new normal."



Catherine Hankins

Director, Tissue Donor Services LifeCenter Northwest



Linda Martin

Vice President, Tissue and Support Services Mid-America Transplant



Rick Kolovich

Director, Tissue & Ocular Recovery Services The Living Legacy Foundation of Maryland

2:45 PM - 3:00 PM ET

June 25, 2020



Exhibit Hall

Visit the Virtual Exhibit Hall

3:00 PM - 4:00 PM ET

June 25, 2020



Administrative Track

"Can You Spare Some Change?"

Change management and change is not just an IT issue. Change is an organizational issue. HR changes policies and programs. Finance changes how expenses are done. Quality changes processes. A discussion/ presentation/ panel discussing change management from the different disciplines could be beneficial as we move into 2020.



Kent Allison Chief Administrative Officer Iowa Donor Network



Ann Venezia

Business and Data Analyst Gift of Hope Organ & Tissue Donor Network



Sarah Lohse

Manager, Performance Excellence Mid-America Transplant



Edward Marchewka

Director, Information and Technology Services Gift of Hope Organ & Tissue Donor Network





Authorization Track

The Traumatic Loss Support Program: A Tailored Approach Specifically for OPO Staff to Impact Grieving Families

Learn strategies around safe, supportive, and compassionate counseling and support to guide individuals through the process of healing and recovery as they deal with grief and bereavement.



Raymond P. Tucker, MD Assistant Professor, Clinical Psychology Louisiana State University



Speaker

Frank R. Campbell, Ph.D., LCSW, CT **Executive Director Emeritus** Baton Rouge Crisis Intervention Chair, National Suicidology Training Center



Michael Clav Director, Family Services Southwest Transplant Alliance

3:00 PM - 4:00 PM ET

June 25, 2020



Clinical Track

Using Local Surgeons for Organ Recovery

Surgical recovery of abdominal organs by the 'local' team is becoming more common. This session will focus on the benefits of utilizing a 'local' or an OPO-employed recovering surgeon.



Speaker

William Chapman, MD, FACS Chief of Transplant Surgery Washington University St. Louis



Harry Wilkins, III, MD, MHCM, FACS Administrative Medical Director Midwest Transplant Network

Medical Advisor, AOPO



Moderator

Missy Holliday Director, Organ Services LifeCenter Organ Donor Network



Multicultural Competency and Family Dynamics: Engaging the **Muslim Community**

Participants will understand why Multicultural Competency is essential and how it improves community engagement outcomes, enhances donor family support services, and helps increase overall donation rates; gain an understanding of Islamic beliefs, the diversity of the Islamic community, religious amalgamation in Muslim families in America; explore how culture, religion and family dynamics may influence their outreach strategies, internal policies around potential donor family engagement and donor family support services.



Karim Ali Chief Relationship Officer Muslim Life Planning Institute



Speaker

Linda Howard, JD Chief Compliance & Impact Officer Muslim Life Planning Institute



Samuel A. Shareef Chief Economic Development Officer Muslim Life Planning Institute



leesha Johnson Manager, Community Outreach The Living Legacy Foundation of Maryland



Tissue Track

Dedicated Tissue Training Specialist: Expectations and Experience

Learn whether a dedicated tissue training specialist is beneficial in decreasing new hire training cycle times. recovery errors and chart corrections. In addition, does a dedicated trainer improve staff satisfaction, engagement and retention?







Speaker







Julie Kemink Chief Clinical Officer LifeSource

Melissa Williams Director, Tissue Services Midwest Transplant Network

Joe Kreeb Vice President of Tissue Services LifeGift

Catherine Hankins Director, Tissue Donation Services LifeCenter Northwest

4:00 PM - 4:15 PM ET



Exhibit Hall

June 25, 2020

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4:15 PM - 5:00 PM ET



June 25, 2020

Closing Ceremony - You Don't Want to Miss This!



Come join this session where we will see our OPO colleagues from across the country celebrating the great work we do in honoring, saving, and enhancing lives. Be prepared to raise a glass during this virtual celebration as we re-cap the past few days spent together learning strategies and successful practices to Mind the Gap!



Meeting Vice-Chair Moderator

Jennifer Prinz Chief Operating Officer Donor Alliance

Meeting Vice-Chair